Use case name: Sign Up

Description: All customers must sign up to create a profile on the system

Primary actor: Customer

Secondary actor:

Precondition: Customer does not already have an internet banking profile in the system

Trigger: Customer would like to create an internet banking profile

Main Flow:

1. Use case starts when customer selects ‘Sign Up’
2. System responds by displaying registration page and allows user provide registration details
3. Customer provides registration details
4. First name
5. Surname
6. Account number
7. BVN
8. Email
9. Password
10. System validates new customer registration details
11. Include ‘Create Profile’ use case

Exception Flow:

* In step 4, if customer registration details not successfully validated, provide suitable message and allow customer retry

Post-condition: New customer profile created